



Specialist Humanitarian Airfares

Over 35 years ago, Key Travel helped pioneer airfares in the non-profit sector with the introduction of Humanitarian Airfares.

30%

Humanitarian fares are proven to generate significant savings for non-profit organizations; upwards of 30% in some cases.

Founded by refugees who had fled Uganda in the 1970's, and with a family steeped in travel industry roots, Key Travel had a desire to support those that had helped them and understood the complexities of air travel requirements for NGO's, missionary groups and others in the non-profit community.

Since those early days, Key Travel has become the leading travel management company partnering with the non-profit sector globally and is the most recognized name amongst airlines in the niche. Our reputation and scale have led us to negotiate Humanitarian Airfares with over 30 major airlines. These fares are not commonly available in the market, only entrusted to a limited number of travel companies with long heritage in this unique sector.

What is a Humanitarian Airfare?

A humanitarian fare is usually the least expensive flexible ticket, proven to generate significant savings for non-profit

organizations; upwards of 30% in some cases. On occasions when humanitarian fares may appear slightly more expensive, they typically still provide best overall value due to their added benefits and flexibility.

What are the benefits?

Beyond price, humanitarian fares provide a range of added benefits:

- **Extended ticketing**
Humanitarian fares can be held provisionally, up to 11 months in advance without commitment, allowing you to book early and take advantage of less expensive prices, without incurring a penalty for changing or cancelling.
- **Flexibility after ticket issuance**
Humanitarian fares are flexible tickets, enabling you to change or cancel plans after ticket issuance, with significantly lower airline penalties.



We are very familiar with the Fly America Act and its rules, including Open Skies and codeshare agreements.

- **No minimum stay, one year validity**
Unlike most discounted fares, there are no Saturday night or minimum stay requirements and humanitarian tickets usually have 12 month validity.
- **Inbound returns & one way tickets permitted**
Humanitarian fares typically provide one way tickets at 50% of the return fare, unlike most published tickets which are usually 65-75%.
- **Global network**
Humanitarian fares are global network tickets, allowing you to fly point to point on any applicable route - it does not have to originate or return to the US. This enables our Consultants to construct complex itineraries in more cost effective ways.
- **Free excess baggage**
Many humanitarian fares include up to three times the standard luggage allowance, enabling you to take supplies or essential equipment to support your international programs. With airlines increasingly strict on charges for excess baggage, this can present significant savings.

Other fares available

In addition to our humanitarian fares, we have negotiated contracts with a further 70 airlines and have access to all published fares you will typically see online. We can also book tickets on no-frills airlines.

Expert Humanitarian Travel Consultants

We prefer to use the title 'Consultant' rather than 'Agent' as they have many years' experience in managing complex international travel arrangements, and understand the best combination of fares to provide you with cost-effective and time-efficient itineraries. They will not only process your travel requests, but consult with you; provide advice, recommendations and construct fares. We help navigate the thousands of choices available to you to find the best value solutions to your travel requirements.

Fly America

Working with over 2,000 NGO's globally, many of whom are USAID funded, we are very familiar with the Fly America Act and its rules, including Open Skies and codeshare agreements. Our Consultants will consider these restrictions when planning itineraries, ensuring compliance where relevant.

What next?

For more information on how you can take advantage of Humanitarian Airfares, please contact your Key Travel representative. If you don't yet have a representative please use the contact information below. We will be happy to provide further information and live demonstrations on the effectiveness of our fares and services, either in person or via webinar.